



Quality Policy

ACTAVOX LIMITED provides security services to construction, healthcare, retail, residential and leisure sectors. **ACTAVOX LIMITED** provides the highest levels of customer service and respects the customer's right to be involved in the improvement of his contract with **ACTAVOX LIMITED**. **ACTAVOX LIMITED** seeks to improve its market share of the industry by diligent pursuit of quality control and human resources development programs.

ACTAVOX LIMITED also ensure that its workforce is screened to AL 7958 We are committed to quality management in all aspects of the business. The purpose of this manual is to present the organizations Quality Management system to all personnel, giving the guidance essential for the effective application of Quality Control. The contents serve as a basic reference to policies, processes, and procedures, together with work instructions (where necessary) outlining the activities and responsibilities, which a person holding a company appointment is expected to undertake as a normal part of his/her duties.

Our organizational goals are to ensure that the changes required within our documented management system will meet the requirements of BS EN ISO 9001:2015, written to all Standards, Codes of Practice and Schedules as required by ACOPS and regs, which are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout **ACTAVOX LIMITED**. **ACTAVOX LIMITED** will make this Policy available to all stakeholders, shareholders, staff and general public on request.

Approved

Managing Director

ACTAVOX LIMITED

This policy is reviewed on 04/03/2025.

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